

**Crawford County Commission on Aging
Home Delivered Meal Program Satisfaction Survey ~ 2014**

Volunteers were used to call each client and offer survey to them during the first part of October 2014. 30 surveys returned out of 52 distributed = 58% return rate.

1. How would you rate the **appearance** of the meals?

62% Excellent
38% Average
0% Poor

2. How would you rate the **taste** of the meals?

60% Excellent
37% Average
3% Poor

3. How would you rate the **variety of food** offered?

73% Excellent
20% Average
7% Poor

4. How would you rate the friendliness of the volunteer meal drivers?

97% Excellent
3% Average
0% Poor

5. How would you rate the **quality** of Home Delivered Meals?

70% Excellent
27% Average
3% Poor

6. Is this meal your main source of food each day?

66% Yes 34% No

7. Since eating our meals, my health has

11% Improved **89% Stayed the Same** 0% Declined

8. Do you think the \$3.00 suggested donation is reasonable?

93% Yes

7% No

9. How do you hear about meals and activities at the Senior Center and other services available through the COA? (Check all that apply)

31% Friend/Relative

31% COA/Other Agency-Which One? _____

17% Senior Gazette

14% Crawford County Avalanche

3% Weekly Choice – Free Paper

3% Charter Cable Access Channel 97

0% COA Website www.crawfordcoa.org

0% Other Newspaper – Which One? _____

0% Radio – Which Station? _____

10. Do you own a computer or other device so you can **connect to the internet**?

10% Yes

90% No

11. What is the best way to get information to you?

59% U.S. Mail

0% E-Mail

41% Phone Call

0% COA Website

0% Facebook

0% Twitter

0% Texting